Introduction

Georgia State University provides comprehensive, affordable health insurance for our eligible students and their dependents. Our plan complies with the Affordable Care Act (ACA). SHIP is a United Healthcare Choice Plus plan, which provides coverage for preventative care, hospitalization, surgery, maternity, well-baby/well-child care, emergency care for accidents or illness, medically necessary physician care, prescription drugs and mental health.

The Office of Finance and Administration works with the Office of Student Accounts, International Student & Scholar Services and our Student Health Insurance provider (United Healthcare) in administering student health insurance to GSU students.

Student Health Insurance Contacts

GSU’s SHIP Representatives:

Tierra Taylor
Student Health Insurance Coordinator
Office of Student Accounts
Office: (404) 413-2148

Email: ship@gsu.edu

Web: http://sfs.gsu.edu/tuition-fees/student-health-insurance/

United Healthcare Contacts
(Please direct all questions related to coverage, benefits, claims and prescriptions to UHC).

(866) 403-8267
customerservice@uhcsr.com

Student Health Insurance Plan (SHIP)
Mandatory Students

Although the Affordable Care Act requires all students enrolled in colleges and universities to have health insurance, GSU only tracks and validates health insurance coverage for a small population of students that we call mandatory students. Federal regulations require mandatory students to be covered by health insurance throughout the duration of their program of study. Mandatory students include the following students:

- All graduate students awarded a Full-Tuition Waiver as part of their graduate assistantship award.
- All undergraduate, graduate, and English as a Second Language (ESL) international students holding F1 and J1 visas.
- All undergraduate and graduate students enrolled in programs that require proof of health insurance. (i.e. Physical Therapy)
- All graduate students receiving fellowships fully funding their tuition
- International Scholars

If you are a GSU student and do not fall into one of these categories above, then you do not need to complete a waiver form.

Graduate Assistants

(Receiving a full-time tuition waiver or fellowship)

Steps to follow to enroll or waive out of the mandatory health insurance:

1) Register for classes. (must be enrolled in at least 9 credit hours)
2) Ensure Full-Tuition Waiver has posted to your student account.
3) Student Health Insurance will post to your student account 1-2 business days after the tuition waiver has posted.
4) An Email from Campus Broadcast will be sent to you with the subject, “Mandatory Insurance Waiver and Enrollment Instruction” (This email is verification that your account information has been uploaded to the insurance provider (UHC) database.
5) Once you receive this email, you will be able to activate your enrollment or waive out of the mandatory student health insurance.

Activate Enrollment: http://sfs.gsu.edu/files/2016/01/QR-Activate-Enrollment-Online-Final.pdf

Waive Out: http://sfs.gsu.edu/tuition-fees/student-health-insurance/waiving-ship/

Non-Mandatory Students

Students not in the mandatory group are eligible to purchase health insurance for themselves and their dependents from United Healthcare Student Resources. Premiums are paid directly to UHCSR.

Enroll Online: https://www.uhcsr.com/gsu

Any questions related to verification status, financial aid, student accounts, tuition, tuition waivers and billing should be directed to Enrollment Services Center.

Enrollment Services Center
227 Sparks Hall
(404) 413-2600

Hours of Operation:
Monday-Friday, 8:30-5:00