Who is eligible to enroll?
All DOMESTIC students enrolled in six (6) or more credits per term, or participating in Cooperative Education Programs and are enrolled in a degree-seeking program; OR all DOMESTIC Graduate and Professional students enrolled in a minimum of three (3) graduate level credit hours and enrolled in a degree-seeking program are eligible to enroll in the plan, excluding those students that are required to enroll in the plans as stated below. Eligible Dependents of enrolled students may participate in the plan on a voluntary basis. Eligible Dependents are the student’s legal spouse and dependent children under 26 years of age.

The following students required to enroll in the plan are as follows:
1. All DOMESTIC undergraduate students enrolled in programs that require proof of health insurance.
2. All DOMESTIC graduate students receiving a Full Tuition Waiver as part of their graduate assistantship award.
3. All DOMESTIC graduate students enrolled in programs that require proof of health insurance.
4. All DOMESTIC graduate students receiving fellowships that fully fund their tuition.

Where can I get more information about the benefits available?
Please read the plan brochure to determine whether this plan is right before you enroll. The plan brochure provides details of the coverage including costs, benefits, exclusions, and reductions or limitations and the terms under which the coverage may be continued in force. Copies of the plan brochure are available from the University and may be viewed at www.uhcsr.com/usg.

Who can answer questions I have about the plan?
If you have questions please contact Customer Service at 1-866-403-8267 or customerservice@uhcsr.com.

What important dates or deadlines should I be aware of?
Online waivers for Fall must be submitted by August 30, 2016. Online waivers for Spring/Summer must be submitted by January 17, 2017.

How much does the plan cost?

<table>
<thead>
<tr>
<th>Rates</th>
<th>Annual 8/1/16 – 7/31/17</th>
<th>Fall 8/1/16 – 12/31/16</th>
<th>Spring/Summer 1/1/17 – 7/31/17</th>
<th>Summer 5/1/17 – 7/31/17</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student</td>
<td>$2,076.00</td>
<td>$870.00</td>
<td>$1,206.00</td>
<td>$523.00</td>
</tr>
<tr>
<td>Spouse</td>
<td>$2,076.00</td>
<td>$870.00</td>
<td>$1,206.00</td>
<td>$523.00</td>
</tr>
<tr>
<td>One Child</td>
<td>$2,076.00</td>
<td>$870.00</td>
<td>$1,206.00</td>
<td>$523.00</td>
</tr>
<tr>
<td>Two or More Children</td>
<td>$4,152.00</td>
<td>$1,740.00</td>
<td>$2,412.00</td>
<td>$1,046.00</td>
</tr>
<tr>
<td>Spouse and 2 or More</td>
<td>$6,228.00</td>
<td>$2,610.00</td>
<td>$3,618.00</td>
<td>$1,569.00</td>
</tr>
</tbody>
</table>

This plan is underwritten by UnitedHealthcare Insurance Company and is based on policy number 2016-200289-1. The Policy is a Non-Renewable One-Year Term Policy.
<table>
<thead>
<tr>
<th>Highlights of the Coverage and Services offered by UnitedHealthcare Student Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td>METALLIC LEVEL - GOLD WITH ACTUARIAL VALUE OF 80.918%</td>
</tr>
<tr>
<td></td>
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<tr>
<td>Overall Plan Maximum</td>
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<tr>
<td>Plan Deductible</td>
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<tr>
<td>SHC Benefits</td>
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<tr>
<td>Out-of-Pocket Maximum</td>
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<tr>
<td></td>
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<tr>
<td>Coinsurance</td>
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<tr>
<td>Prescription Drugs</td>
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<td></td>
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<tr>
<td>Preventive Care Services</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>The following services have per Service Copays/Deductibles</td>
</tr>
<tr>
<td>This list is not all inclusive. Please read the plan brochure for complete listing of Copays/Deductibles.</td>
</tr>
<tr>
<td>Pediatric Dental and Vision Benefits</td>
</tr>
<tr>
<td>UnitedHealthcare Global: Global Emergency Services</td>
</tr>
</tbody>
</table>
Preferred Providers
The Preferred Provider Network for this plan is UnitedHealthcare Choice Plus. Preferred Providers can be found using the following link: http://www.uhcsr.com/lookupdredirect.aspx?delsys=52.

Online Services
UnitedHealthcare StudentResources Insureds have online access to their claims status, EOBs, ID Cards, network providers, correspondence and coverage account information by logging in to My Account at www.uhcsr.com/myaccount. To create an online account, select the “create My Account Now” link and follow the simple, onscreen directions. All you need is your 7-digit Insurance ID number or the email address on file. Insureds can also download our UHCSR Mobile App available on Google Play and Apple’s App Store.

Other Coverage
Accident coverage for Intercollegiate sports injury is available under a separate policy, 2016-201-8.

Healthiest You: National Telehealth Service
Starting on the effective date of your policy, you have 24/7 access to medical advice through HealthiestYou, a national telehealth service. By calling the toll-free number listed on the front of your medical ID card or visiting www.telehealth4students.com, you have access to board-certified physicians via phone and/or video, where permitted. This service is especially helpful for minor illnesses, such as allergies, sore throat, earache, pink eye, etc. Based on the condition being treated, the doctor can also prescribe certain medications, saving you a trip to the doctor's office. Using HealthiestYou can save you money and time, while avoiding costly trips to a doctor’s office, urgent care facility, or emergency room. As an insured with StudentResources, there is no consultation fee for this service.* Every call with a HealthiestYou doctor is covered 100% during your policy period.

This service is meant to compliment your Student Health Center. If possible, we encourage you to visit your SHC first before using this service. Depending on your school’s set-up, your call may be routed to the Student Health Center during their business hours for further assistance.

HealthiestYou is not health insurance. HealthiestYou is designed to complement, and not replace, the care you receive from your primary care physician. HealthiestYou physicians are an independent network of doctors who advise, diagnose, and prescribe at their own discretion. HealthiestYou physicians provide cross coverage and operate subject to state regulations. Physicians in the independent network do not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. HealthiestYou does not guarantee that a prescription will be written. Not available in Arkansas; limited services in California, Idaho, Iowa, Louisiana, and Texas.

*If you are an Insured under this insurance Plan, and you call prior to the plan effective date, you will be charged a $40 service fee before being connected to a board-certified physician.

Student Assistance
Insureds have immediate access to the Student Assistance Program, a service that coordinates care using a network of resources. Services available include counseling, financial and legal advice, as well as mediation. Counseling services are offered by Licensed Clinicians who can provide insureds with someone to talk to when everyday issues become overwhelming. Financial services, provided by licensed CPA’s and Certified Financial Planners offer consultations on issues such as financial planning, credit and collection issues, home buying and renting and more. Legal Services are provided by fully credentialed attorneys with at least 5 years of experience practicing law. Mediation services are available to help resolve family-related disputes. Translation services are available in over 170 languages for most services. Insureds also have access to LiveAndWorkWell.com where they can take health risk assessments, use health estimators to calculate things like their target heart rate and BMI, and participate in personalized self-help programs. More information about these services is available by logging into My Account at www.uhcsr.com/MyAccount.

Exclusions and Limitations:
No benefits will be paid for: a) loss or expense caused by, contributed to, or resulting from; or b) treatment, services or supplies for, at, or related to any of the following:

1. Biofeedback.
2. Cosmetic procedures, except reconstructive procedures to:
   • Correct an Injury or treat a Sickness for which benefits are otherwise payable under this policy. The primary result of the procedure is not a changed or improved physical appearance.
   • Treat or correct Congenital Conditions of a Newborn or adopted Infant.
3. Dental treatment, except:
   • For accidental Injury to Sound, Natural Teeth.
   • As described under Dental Treatment in the policy.
   *This exclusion does not apply to benefits specifically provided in Pediatric Dental Services.
4. Elective Surgery or Elective Treatment.
5. Flight in any kind of aircraft, except while riding as a passenger on a regularly scheduled flight of a commercial airline.

6. Foot care for the following:
   - Flat foot conditions.
   - Supportive devices for the foot, except as specifically provided in Benefits for the Management and Treatment of Diabetes.
   - Fallen arches.
   - Weak feet.
   - Chronic foot strain.
   - Routine foot care including the care, cutting and removal of corns, calluses, toenails, and bunions (except capsular or bone surgery).
   This exclusion does not apply to preventive foot care for Insured Persons with diabetes.

7. Hearing examinations. Hearing aids. Other treatment for hearing defects and hearing loss. "Hearing defects" means any physical defect of the ear which does or can impair normal hearing, apart from the disease process. This exclusion does not apply to:
   - Hearing defects or hearing loss as a result of an infection or Injury.


9. Preventive medicines or vaccines, except where required for treatment of a covered Injury or as specifically provided in the policy.

10. Injury or Sickness for which benefits are paid or payable under any Workers’ Compensation or Occupational Disease Law or Act, or similar legislation.

11. Injury sustained while:
   - Participating in any intercollegiate or professional sport, contest or competition.
   - Traveling to or from such sport, contest or competition as a participant.
   - Participating in any practice or conditioning program for such sport, contest or competition.

12. Investigational services.

13. Participation in a riot or civil disorder. Commission of or attempt to commit a felony.

14. Prescription Drugs, services or supplies as follows:
   - Therapeutic devices or appliances, including: hypodermic needles, syringes, support garments and other non-medical substances, regardless of intended use, except as specifically provided in the policy.
   - Immunization agents, except as specifically provided in the policy. Biological sera. Blood or blood products administered on an outpatient basis.
   - Drugs labeled, “Caution - limited by federal law to investigational use” or experimental drugs, except as specifically provided in the policy.
   - Products used for cosmetic purposes.
   - Drugs used to treat or cure baldness. Anabolic steroids used for body building.
   - Anorectics - drugs used for the purpose of weight control.
   - Fertility agents or sexual enhancement drugs, such as Paralod, Pergonal, Clomid, Profasi, Metrodin, Serophene, or Viagra.
   - Growth hormones.
   - Refills in excess of the number specified or dispensed after one (1) year of date of the prescription.

15. Reproductive/Infertility services including but not limited to the following:
   - Procreative counseling.
   - Genetic counseling and genetic testing.
   - Cryopreservation of reproductive materials. Storage of reproductive materials.
   - Infertility treatment (male or female), including any services or supplies rendered for the purpose or with the intent of inducing conception, except to diagnose or treat the underlying cause of the infertility.
   - Premarital examinations.
   - Impotence, organic or otherwise.
   - Female sterilization procedures, except as specifically provided in the policy.
   - Vasectomy.
   - Reversal of sterilization procedures.
   - Sexual reassignment surgery.

   This exclusion does not apply as follows:
   - When due to a covered Injury or disease process.
   - To benefits specifically provided in Pediatric Vision Services.
   - To benefits specifically provided under Vision Correction in the policy.
   - To lenses following surgical removal of the lenses of the eye

17. Services provided normally without charge by the Health Service of the Policyholder. Services covered or provided by the student health fee.

18. Deviated nasal septum, including submucous resection and/or other surgical correction thereof.


20. Sleep disorders.

21. Speech therapy, except as specifically provided in the policy.

22. Surgical breast reduction, breast augmentation, breast implants or breast prosthetic devices, or gynecomastia, except as specifically provided in the policy.
23. Treatment in a Government hospital, unless there is a legal obligation for the Insured Person to pay for such treatment.

24. War or any act of war, declared or undeclared; or while in the armed forces of any country (a pro-rata premium will be refunded upon request for such period not covered).

25. Weight management. Weight reduction. Nutrition programs. Treatment for obesity. Surgery for removal of excess skin or fat. This exclusion does not apply to benefits specifically provided in the policy.

NOTE: The information contained herein is a summary of certain benefits which are offered under a student health insurance policy issued by UnitedHealthcare. This document is a summary only and may not contain a full or complete recitation of the benefits and restrictions/exclusions associated with the relevant policy of insurance. This document is not an insurance policy document and your receipt of this document does not constitute the issuance or delivery of a policy of insurance. Neither you nor UnitedHealthcare has any rights or responsibilities associated with your receipt of this document. Changes in federal, state or other applicable legislation or regulation or changes in Plan design required by the applicable state regulatory authority may result in differences between this summary and the actual policy of insurance.
POLICY NUMBER: 2016-200289-1 (member number 2016-201-1)

NOTICE:
The benefits contained within have been revised since publication. The revisions are included within the body of the document, and are summarized on the last page of the document for ease of reference.

NOC1 (6/21/16)

1. Updated the wording under “What important dates or deadline should I be aware of?” to –
   Online waivers for Fall must be submitted by August 30, 2016. Online waivers for Spring/Summer must be submitted by January 17, 2017.